



American Samoa Community College
Management Information System's Office
EMPLOYMENT OPPORTUNITY

Position Title: Network/Multimedia Technician I
Employment Status: Full-Time/12-Month (Career Service)

General Description:

The Network/Multimedia Technician I (NMT) reports directly to Network/Multimedia Supervisor. The NMT performs routine work assisting in the implementation and maintenances of the local area network (LAN) and multimedia equipment. Duties include installation, testing, and monitoring of all hardware and software related to network and multimedia services.

Job Duties and Responsibilities:

Technical

- Provide day-to-day systems and operations support for the ASCC network and network equipment, such as cabling and connection issues
- Provide day-to-day systems and operations support for Multimedia Equipment, such as printer and projector issues
- Assist in major hardware and software installation for multimedia and network projects.

Reporting

- Report, update, and complete work orders through the MIS approved process. Responsible for checking the work order ticketing system for assigned work orders and inputting updates for the work performed for the work order, entering resolution for the problem reported and completing the work order within the ticketing system
- Provide reports on the status of priority assignments as required by Network/Multimedia Supervisor
- Perform other duties assigned by Network/Multimedia Supervisor, and/or Assistant Information Officer, and/or Information Officer

Minimum Qualifications:

- Associate's degree in related field
- Two years experience in direct field
- Four years experience without Associate's degree; may include work experience or work toward a college degree and/or certification

Salary: GS-12/02-04: \$14,423.00 - \$15,723.00 per annum

Application Deadline: January 11, 2022 no later than 4:00pm

Applications are available from American Samoa Community College, Human Resources Office 699-9155 Ext. 460/466/460/456/474, <http://www.amsamoa.edu/employmentopportunities.html> or by emailing ascchumanresources@amsamoa.edu.

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